

# UK-Spain Bilateral Seminar



09  
02  
18

**Roundtable: *Models of Innovation in Health in the UK***

Steve Donald – Development Director (NHS)

# About Babylon

Health

Our platform will empower users to manage and predict their own health outcomes

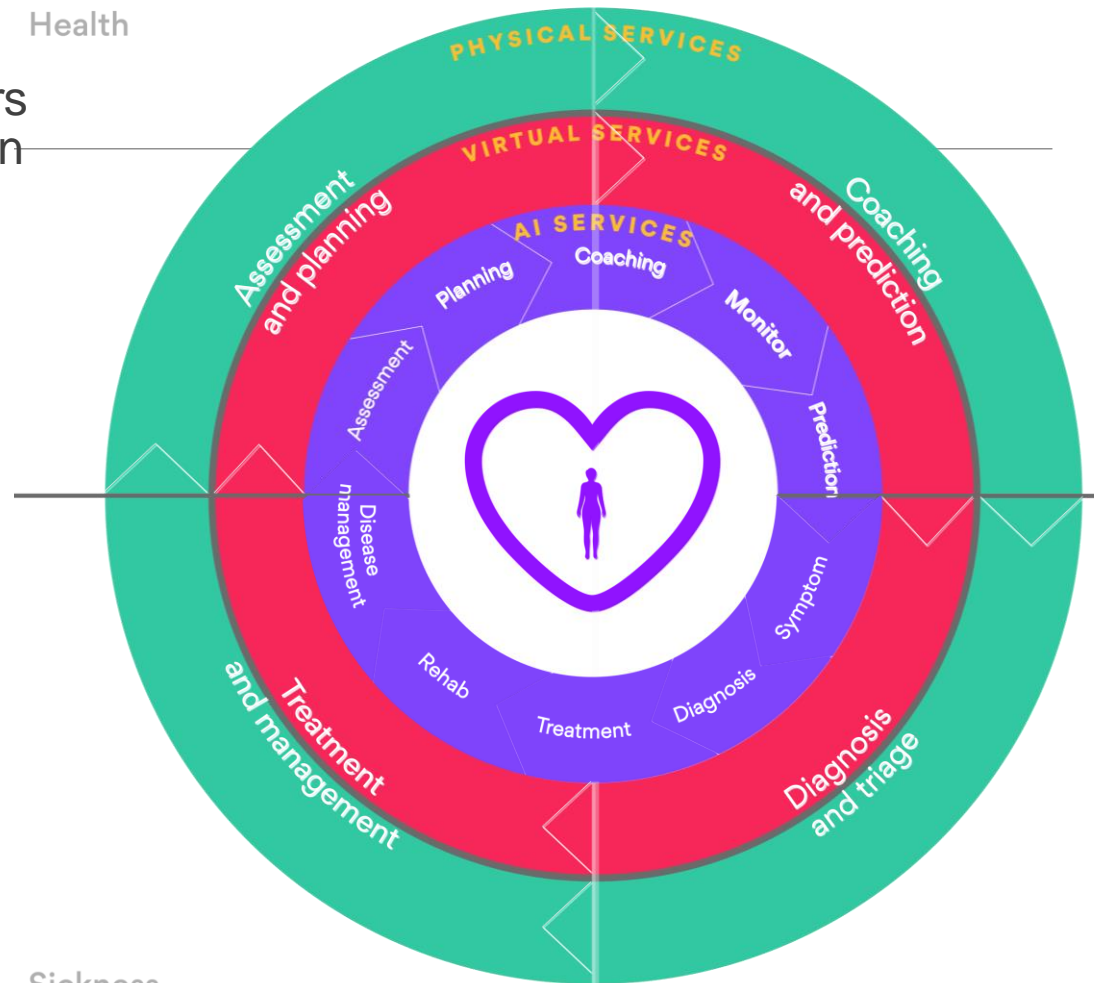
babylon has built a comprehensive AI platform and virtual services offering; these span both the health and sick care cycle.

**For the sick,** we are able to remotely and cost effectively triage and diagnose diseases.

**For the healthy,** we are able to assess and predict to keep them in the peak of health, primarily through AI and, where necessary, through virtual clinical services.

As our suite becomes more comprehensive, the AI services will increasingly reduce the burden on virtual and physical clinical services.

Sickness



# Models of Innovation

Our NHS 111 triaging app now serves almost two million people, whilst GP at Hand slashes waiting times from two weeks to two hours

**NHS 111:** babylon has implemented AI triage technology across North London. Our app offers users a symptom checker and intelligent triage, with information approved by the UK's NHS.

Our app determines optimal actions for patients, ranging from self-care through to a 999 emergency service.

## Uptake

Over

**22,000**

App downloads

## Scale

Over

**13,000**

trriages

## Savings

We save the NHS

**£9.15**

per triage by directing patients correctly

## Efficiency

In over

**40%**

of cases directed to self-case

## GP at Hand:

- **Check symptoms**
- **Book a GP appointment in seconds** through the app
- Have a video consultation with an NHS GP typically in **under two hours of booking**, anytime, anywhere
- Have an in-person appointment if needed on the same or next day, at convenient city centre locations
- Have prescriptions delivered to a pharmacy of their choice

**4.8 / 5.0**

Average rating for video consultation

**95%**

4-5\* user ratings



# Achievements

We deliver more clinical services than any other digital provider, and users love it

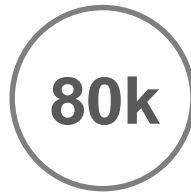
## The digital health of choice in Britain



People in Britain have downloaded babylon



Corporate clients



Completed consultations

## People who use babylon love it

93% of users give babylon a 4 or 5 star rating



## Significant user uptake in Rwanda

Number of interactions a year per 1000 population covered



Of the Rwanda population registered



Increase in users in the last 12 months



Completed consultations

## Recognised in the industry and by the press



Best New App



Europe's 100 Hottest



Innovation Award



Best CEO

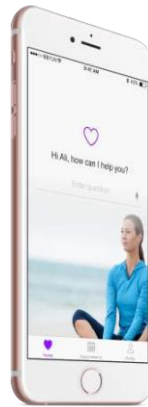


IT Innovator of the Year



Health Tech 100

# Live Demo



Easy and intuitive interface



Medical consultations 24/7



Secure, accessible clinical records



Prescriptions delivered to your pharmacy